

LINDA LINGLE
GOVERNOR



CARLITO P. CALIBOSO
CHAIRMAN

JOHN E. COLE
COMMISSIONER

LESLIE H. KONDO
COMMISSIONER

Telephone: (808) 586-2020
Facsimile: (808) 586-2066

STATE OF HAWAII
PUBLIC UTILITIES COMMISSION
DEPARTMENT OF BUDGET AND FINANCE
465 S. KING STREET, #103
HONOLULU, HAWAII 96813

e-mail: Hawaii.PUC@hawaii.gov

April 20, 2009

TRANSMITTAL MEMORANDUM

RE: Docket No. 2009-0048, Molokai Public Utilities, Inc.

VIA: Mail ☒ Fax ☐ Pages:___ Courier ☐ Hand Delivery ☐ Email ☐

TO:	Phone	Fax	Email
Michael H. Lau, Esq. Yvonne Y. Izu, Esq. Sandra L. Wilhide, Esq. Moriwara Lau & Fong LLP 841 Bishop Street Honolulu, HI 96813 Catherine P. Awakuni Executive Director Department of Commerce and Consumer Affairs Division of Consumer Advocacy P. O. Box 541 Honolulu, HI 96809			
cc: Peter A. Nicholas Molokai Public Utilities, Inc. c/o Molokai Properties Limited 745 Fort Street Mall, Suite 600 Honolulu, HI 96813			
FROM: Michael Azama <i>M. Azama</i> Commission Counsel			

TRANSMITTING:

Originals	Copies	Date	Description
	X	04/14/09	Written complaint from Mili Chang

TRANSMITTED FOR:

- | | |
|----------------------------------------------------------------|--------------------------------------------------------|
| <input checked="" type="checkbox"/> Your Information and Files | <input type="checkbox"/> Your Further Necessary Action |
| <input type="checkbox"/> Your Signature and Return | <input type="checkbox"/> Your Approval |
| <input type="checkbox"/> Your Signature and Forwarding | <input type="checkbox"/> Your Review and Comment |
| <input type="checkbox"/> As Noted Below | <input type="checkbox"/> Per Your Request |
| <input type="checkbox"/> Per Our Conversation | <input type="checkbox"/> SEE REMARKS BELOW |

REMARKS:

For Office Use Only

IC Number: _____

Assigned to: _____

Date Assigned: _____

2009-0048
*
2009-0009PUBLIC UTILITIES
COMMISSION

2009 APR 14 P 3:13

FILED

STATE OF HAWAII**PUBLIC UTILITIES COMMISSION****Residential/Business Complaint Form****Complainant**

Your Name Mili Chang	Mailing Address P.O.Box 24 Maunaloa, HI 96770
Name of your Business or Company	Mailing Address
Personal Contact Information (Residence, Cell, Etc.) 808-552-2834	Business Contact Information (Main No., Ext., Cell, Etc.)

Complaint Against

Company Name Molokai Public Utilities Inc. & Wai'ola O Molokai	Company's Telephone Number 808-552-2444
Main Address P.O. Box 259	Mailing Address
Your Account No. 601	Other Account Information

Nature of Complaint

Use this section to describe the nature of your complaint. Describe the events in the order in which they occurred as best as you can. Along with this form, please submit any and all supporting documents (billing statements, correspondences, notes, etc.).

My complaint is the increase of water and sewage fees which you must be familiar with. To even consider and allow an increase of these fees is worse than highway robbery similar to the gas prices.

The community cannot endure another rate increase even though some have financial assistance there are many who have none and will surely break the bank. All around our United States Companies and Governments are working together by taking a little burden off these devastating times, pay cuts, hours reduced, etc. Is this "Price Gouging"? How many "Test Years" must we live thru? Are we being held Hostage?

If this is not the proper place for my complaint please advise me of any other form.

Mahalo,
Mili Chang